

Our Access Statement

Introduction

We have 3 self-catering apartments in the converted listed Coach House to Brackenborough Hall. All guests are made welcome and we will try to accommodate individual needs. Dogs are welcome.

Pre-Arrival

- Contact us via our website or by telephone, letter, email, or by calling to see us.
- Directions are on our website. Taxis can be booked from Louth or Grimsby.
- The nearest train stations are at Grimsby, Market Rasen and Lincoln, and bus station is at Louth.
- On arrival at the Coach House, the car park is signed to the right, towards the farm yard.

Arrival & Car Parking Facilities

- There is a drop-off point, on hard-standing, for access to our ground floor apartments.
- The large car park has a gravel surface, not ideal for wheel chairs or buggies.

Main Entrance & Reception

- The main entrance door to the Coach House is open daylight hours, but closed (not locked) at night.
- There is a brick floor to the entrance/reception area, similar to our downstairs apartments.
- There is emergency lighting in the 'Central Area' between the ground floor apartments.

Inside the Coach House

- Stables and Saddle Room are on the ground floor, with the communal 'Central Area' between.
- Stables is our most accessible apartment, level throughout (although floors are uneven) with a wet floor shower. It has wheelchair access – minimum door width 740mm.
- Floors on the ground floor are brick, stone or cobbled in the reception and patio areas.
- The surface of the ground floor is not completely level and can be slippery but there are no steps (save for 2 in Saddle Room sitting room and kitchen).
- Granary on the first floor is accessed via stone steps with hand rails, and is carpeted throughout.

Generally

- There are dimmer switches on the lights in each living area and bedroom.
- All dining chairs are movable and a dining chair with arms is available for each apartment.
- Stables & Saddle Room dining tables fold for flexibility in use of space.
- Washer/driers are available in each apartment.
- Linen and towels are changed weekly
- Dog bowls are always available.
- There is no smoking in the apartments.

Grounds and Gardens

- Grounds and gardens of Brackenborough Hall are available for guests to enjoy.
- Lawns and gravel are mostly level.
- There is an enclosed toddler-proof grassed area for safe children's play.
- The car park and immediate area around the Coach House is lit all night.
- There are walks on the farm, some suitable for wheel chairs and buggies.
- The moat surrounds and garden pond are potential hazards.

Bedrooms

- All bedrooms are carpeted in Granary, with wooden floors and mats in Stables and Saddle Room.
- There is ample space at end of beds (save for the garden bedroom in Saddle Room), and limited

space to either side of beds on the ground floor.

- There are dimmer switches on the main lights, and in Stables and Saddle Room the bedside lights are touch control.
- The small bedroom in Stables can be arranged for a wheelchair user, with access to the bed from one side only.

Bathroom, Shower-room & WC

- Stables has a wet floor shower, and also a shower above the bath.
- Saddle Room and Granary have conventional showers and a separate bath.
- A shower stool/chair is available on request.
- Basins and baths all have lever taps.
- There are grab rails for all showers, and by the baths in Stables and Saddle Room.
- A bariatric support and raised toilet seat are available on request.

Kitchen

- All kitchens are open plan.
- All apartments have an electric cooker, microwave, fridge/freezer, dishwasher and washer/drier.
- There are lever taps in all kitchens.
- The flooring is brick in Stables, wooden (up 2 steps) in Saddle Room and tiled in Granary.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Granary Apartment is suitable for meetings but there is no wheelchair access.

Contact Information

- Paul and Flora Bennett
- Emergency numbers: 01507 603193 or Paul's mobile 07974 687 779

We welcome your feedback to help us continuously improve. If you have any comments please phone 01507 603193 or email paulandflora@brackenboroughhall.com